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## SUBSTITUTE HOUSE BILL 3067

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By House Committee on Financial Institutions & Insurance (originally sponsored by Representatives Roach, Kirby, Newhouse, Ericks, Sells,

59th Legislature

2006 Regular Session

READ FIRST TIME 2/3/06.

State of Washington

- AN ACT Relating to identity theft; amending RCW 28A.300.460; adding
- 2 a new section to chapter 43.10 RCW; adding a new chapter to Title 30
- 3 RCW; and making appropriations.
- 4 BE IT ENACTED BY THE LEGISLATURE OF THE STATE OF WASHINGTON:
- 5 NEW SECTION. Sec. 1. The legislature finds that financial fraud and crimes against financial institutions and merchants are increasing 6 7 exponentially in Washington state. Until recently, these crimes cost 8 businesses and consumers thousands of dollars in losses. They now cost 9 millions of dollars. The legislature further finds that noncredit 10 losses to financial institutions, and credit card, debit card, and 11 check fraud against merchants impose danger to consumers and their 12 financial privacy, and burden law enforcement and public prosecutors
- 13 with crimes that are difficult to detect and prosecute. The growth in
- 14 financial fraud also provides opportunities for organized crime and
- 15 terrorist organizations, and undermines the stability and reliability
- of financial and other businesses upon which commerce and the economy
- 17 rely.
- 18 The legislature intends to enable financial institutions and
- 19 merchants, to the extent permitted by federal law, to exchange

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- 1 information to prevent, detect, deter, and assist in the prosecution of
- 2 financial fraud, bank robbery, money laundering, identity theft, and
- 3 other financial crimes.

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- 4 <u>NEW SECTION.</u> **Sec. 2.** The definitions in this section apply throughout this chapter unless the context clearly requires otherwise.
  - (1) "Designated employees" means security personnel of a financial institution or merchant designated by it to participate in a fraud alert network.
  - (2) "Electronic posting" means the use of a web site or other form of electronic communication used to display information gathered in connection with a fraud alert network.
  - (3) "Financial crimes" means any act, including any anticipatory or completed offense, committed for financial gain, that is chargeable or indictable, regardless of whether the act is actually charged or indicted, as a violation of a state or federal criminal law prohibiting false representation, frauds and swindles in violation of chapter 9.45 RCW, forgery, obtaining a signature by deception or duress, criminal impersonation, false certification, unlawful issuance of checks, drafts, funds transfers and payment instructions, identity theft, improperly obtaining financial information, robbery, bank robbery, theft, scams, tax evasion, embezzlement, money laundering, use of proceeds of criminal profiteering, false representation concerning credit, false statement by deposit account applicant, representation concerning title, forgery of a digital signature or other violation of RCW 9.38.060, burglary when it involves entering the premises of a financial institution or retail establishment, unlawful possession of payment instruments, unlawful production of payment instruments, unlawful possession of a personal identification device, unlawful possession of fictitious identification, unlawful possession instruments of financial fraud, possession of identification, display or possession of a fraudulently issued driver's license or identicard, display or representation as one's own the driver's license or identicard of another person, unlawful factoring of a credit card or payment card transaction, or other state or federal law prohibiting a financial-related crime.
- 36 (4) "Financial institution" means: (a) Any person doing business 37 under the laws of any state or the United States relating to commercial

banks, bank holding companies, financial holding companies, savings 1 2 banks, savings and loan associations, trust companies, or credit unions; (b) any office of an international banking corporation, branch 3 of a foreign bank, or corporation organized pursuant to the Bank 4 Service Corporation Act (12 U.S.C. Sec. 1861-1867) or a corporation 5 organized under the Edge Act (12 U.S.C. Sec. 611-633); 6 7 subsidiaries, affiliates, service corporations of the persons in (a) and (b) of this subsection; (d) third-party service providers that 8 provide servicing, processing, account maintenance, or security for the 9 10 persons in (a), (b), and (c) of this subsection; or (e) any group, organization, or association consisting primarily of the persons in (a) 11 through (c) of this subsection including, without limitation, the 12 13 Washington bankers association, the American bankers association, and 14 other associations of banks, savings institutions, and/or credit unions, whether inside or outside the state of Washington. However, a 15 group or association in this subsection (4)(e) that obtains access to 16 17 a fraud alert network may provide access to that network or to information received from that network only to persons described in (a) 18 through (d) of this subsection. 19

(5) "Fraud alert network" means a program established by and among financial institutions and/or merchants to prevent, detect, deter, and assist in the prosecution of financial crimes, including a program in which information is shared by means of electronic posting.

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- (6) "Merchant" means a person engaged in the business of selling, leasing, or distributing goods or services and has an existing contractual relationship or contract with a financial institution.
- 27 (7) "Participant" means a financial institution or merchant that 28 participates in a fraud alert network.
- NEW SECTION. Sec. 3. (1) This chapter provides immunity from liability for financial institutions and merchants who participate in a fraud alert network and who comply with the provisions of this chapter and the standards of use set forth in this subsection as follows:
- 34 (a) Access to the fraud alert network is private and limited to 35 financial institutions, merchants, and law enforcement agencies;
  - (b) The sole purpose of the fraud alert network is to share

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information among financial institutions, merchants, and law enforcement agencies to prevent, detect, deter, and assist in the prosecution of financial crimes;

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- (c) Information furnished to the fraud alert network consists of: 4 (i) Descriptions of recent actual or suspected financial crimes 5 perpetrated against or coming to the attention of the participant 6 furnishing the information; (ii) descriptions, photographs, images, 7 reproductions, fingerprints, identifying features, traits, habits, 8 background, or other data related to identifying the person, persons, 9 10 or groups suspected of committing, aiding, or abetting financial crimes; (iii) identifying information regarding methods of operation, 11 12 devices, tricks, or schemes used by persons suspected of financial crimes; (iv) descriptions, photographs, images, or reproductions of 13 writings, communications, checks, and personal identification used in 14 connection with suspected financial crimes; (v) descriptions, 15 photographs, images, or reproductions of vehicles, license plates, 16 17 weapons, devices, or other things used in connection with suspected financial crimes; (vi) cautionary statements regarding suspects, for 18 example a statement that a suspect is armed and dangerous; and (vii) 19 other information that allows participants to identify financial 20 21 crimes, to identify persons suspected in connection with financial 22 crimes, to assist in the apprehension of persons suspected of financial crimes, or to contact others for further information; 23
  - (d) Information furnished to the fraud alert network may not consist of delinquent payment information, nor may it consist of other similar evidence of a person's credit history, except in the exceptional instance where such evidence is an integral part of information provided under (c) of this subsection and is reasonably believed to be related to a financial crime;
  - (e) Information posted must be accessible only to designated employees, and the distribution of information is limited to those employees, attorneys, and agents of participants who have job-related duties relevant to the use of such information in connection with preventing, detecting, deterring, or assisting in the prosecution of financial crimes;
- 36 (f) The fraud alert network has procedures reasonably calculated to 37 ensure the security of the information obtained;

(g) Users of the fraud alert network are informed that the information obtained from the fraud alert network may not be used to evaluate and make decisions about applications for loans, lines of credit, and credit cards;

- (h) Information furnished pursuant to the fraud alert network is limited to statements of fact that the person furnishing the information reasonably believes to be true. However, in exigent circumstances, information may be furnished without such reasonable belief if the circumstances creating an emergency are described, and cautionary advice is provided regarding the limited knowledge of the person furnishing the information; and
- (i) The fraud alert network has an operator that: (i) Employs procedures to promptly correct and erase information that the operator learns is erroneous or was submitted or posted to the fraud alert network not in compliance with this section; (ii) takes reasonable steps to limit access to the fraud alert network to financial institutions, merchants, and law enforcement agencies; and (iii) denies access to the fraud alert network to persons who are not financial institutions, merchants, or law enforcement agencies or who do not abide by the provisions of this chapter.
- (2) Washington law governs the operation of a fraud alert network. A participant or law enforcement agency that participates in a fraud alert network in accordance with subsection (1) of this section, whether through furnishing, posting, communicating, or using information in connection thereto, has immunity from civil liability under the laws of the state of Washington and its political subdivisions and, to the extent the conflicts of law rules of any other jurisdiction refer to the law of the state of Washington, under the laws and rules of such other jurisdiction and its political subdivisions. However, this immunity does not apply to statutory violations.
- (3) Any financial institution or merchant that makes a voluntary disclosure of any possible violation of law or regulation to a federal, state, or local government or agency in connection with information obtained from a fraud alert network is immune from civil liability for such disclosure or for any failure to provide notice of such disclosure to the person who is the subject of or identified in the disclosure, under the laws and rules of the state of Washington and its political

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- 1 subdivisions and, to the extent the conflicts of law rules of any other
- 2 jurisdiction refer to the law of the state of Washington, under the
- 3 laws and rules of such other jurisdiction and its political
- 4 subdivisions, and under any contract or other legally enforceable
- 5 agreement.

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- NEW SECTION. Sec. 4. The immunity under section 3 of this act does not apply to any participant that:
  - (1) Provides false information to the fraud alert network that the participant does not reasonably believe to be true. However, in exigent circumstances, information may be furnished without that reasonable belief if the circumstances creating an emergency are described, and cautionary advice is provided regarding the limited knowledge of the person furnishing the information;
- 14 (2) Fails to maintain review procedures to remove or correct false, 15 outdated, incomplete, or erroneous information furnished by it to the 16 fraud alert network;
  - (3) Fails to maintain procedures to ensure that information obtained from the fraud alert network is provided only to employees, attorneys, or agents who have job-related duties relevant to the use of such information;
  - (4) Uses information obtained from the fraud alert network to evaluate and make decisions about applications for loans, lines of credit, and credit cards;
  - (5) Uses information for a purpose other than preventing, detecting, deterring, and assisting in the prosecution of financial crimes;
  - (6) Uses, reproduces, distributes, publishes, forwards, shares, sells, or communicates any information obtained from the fraud alert network for a commercial purpose, such as for advertising or marketing; or
- 31 (7) Provides, sells, or resells access to the fraud alert network 32 to a person who is not a participant.
- NEW SECTION. Sec. 5. (1) It is the intent of this chapter to encourage the sharing of information consistent with federal law.
- 35 (2) A fraud alert network is intended to protect against or prevent

- actual or potential fraud and unauthorized transactions, claims, or other liability, and is intended to be exempt from the privacy disclosure requirements of the Gramm-Leach-Bliley Act of 1999.
- 4 (3) It is intended that so long as the participants comply with 5 this chapter, the provisions of the Washington fair credit reporting 6 act, chapter 19.182 RCW, do not apply to the fraud alert network. 7 However, if it is determined that the federal fair credit reporting act 8 applies to a fraud alert network, the Washington fair credit reporting 9 act also applies.
- NEW SECTION. Sec. 6. This chapter shall be construed to encourage the sharing of information by financial institutions, merchants, and law enforcement for the prevention and prosecution of financial fraud.
- NEW SECTION. Sec. 7. This chapter may be known and cited as the financial fraud alert act.
- NEW SECTION. Sec. 8. If any part of sections 1 through 7 of this act is found to be in conflict with federal requirements that are a prescribed condition to the allocation of federal funds to the state, the conflicting part of this act is inoperative solely to the extent of the conflict and with respect to the agencies directly affected, and this finding does not affect the operation of the remainder of this act in its application to the agencies concerned.
- NEW SECTION. Sec. 9. Sections 1 through 8 of this act constitute a new chapter in Title 30 RCW.
- 24 **Sec. 10.** RCW 28A.300.460 and 2004 c 247 s 5 are each amended to read as follows:
- 26 The task of the financial literacy public-private partnership is to 27 seek out and determine the best methods of equipping students with the knowledge and skills they need, before they become self-supporting, in 28 order for them to make critical decisions regarding their personal 29 finances. The components of personal financial literacy examined shall 30 31 include, at a minimum, consumer financial education, personal finance, 32 strategies to safeguard personal information and to recover from identity theft, and personal credit. The partnership shall identify 33

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- 1 the types of outcome measures expected from participating students, in
- 2 accordance with the definitions and outcomes developed under RCW
- 3 28A.300.455.

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- NEW SECTION. Sec. 11. (1) The sum of twenty-five thousand dollars, or as much thereof as may be necessary, is appropriated for the fiscal year ending June 30, 2007, from the general fund to the Washington financial literacy public-private partnership account for the purposes of RCW 28A.300.465.
- 9 (2) The sum of twenty-five thousand dollars, or as much thereof as 10 may be necessary, is appropriated for the fiscal year ending June 30, 11 2008, from the general fund to the Washington financial literacy 12 public-private partnership account for the purposes of RCW 28A.300.465.
- 13 (3) The amounts in this section are provided solely for the 14 purposes of RCW 28A.300.465. The superintendent of public instruction 15 or the superintendent's designee may authorize expenditure of the 16 amounts provided in this section when equal matching amounts from 17 nonstate sources are received in the Washington financial literacy 18 public-private partnership account.
- 19 <u>NEW SECTION.</u> **Sec. 12.** A new section is added to chapter 43.10 RCW 20 to read as follows:
- 21 (1) The attorney general shall develop a grant program to provide 22 funding for persons and organizations that provide:
  - (a) Education to aid seniors in preventing identity theft;
  - (b) Assistance to aid seniors in recovering from identity theft;
  - (c) Education to aid persons with a developmental disability and their legal representatives in preventing the theft of the identity of persons with a developmental disability;
    - (d) Assistance to aid persons with a developmental disability and their legal representatives in recovering from the identity theft of the identity of persons with a developmental disability; or
      - (e) Any combination of the above.
- 32 (2) The attorney general shall make an annual report regarding the 33 development and the implementation of the grant program to the 34 legislature by December 1st. The first report is due December 1, 2007.

NEW SECTION. Sec. 13. The sum of one million five hundred thousand dollars, or as much thereof as may be necessary, is appropriated for the fiscal year ending June 30, 2007, from the general fund to the attorney general for the purposes of section 12 of this act. Administrative costs for development of the program and ongoing administration by the attorney general must be paid out of this appropriation.

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